

# Confronting Shift Work



# What is Shift Work?

-Employment practice designed to make use of, or provide service across, all 24 hours of the clock each day of the week (often abbreviated as 24/7).

-Practice typically sees the day divided into shifts, set periods of time during which different groups of workers perform their duties.



# Who Works Shift Work?



- Maintenance Workers
- Road/Plow Workers
- Industrial workers
- Hospitals/Healthcare workers
- Police, Fire, EMS and Emergency 911, Corrections
- Hotels/Food Service workers
- Transportation servicestrucking, airline workers
- Others



## Reasons for Working Shift Work

- Nature of the job
- Allows for better arrangements for family or childcare
- Only option available (seniority)
- Personal preference



### Types of Shifts and Hours

**Shifts** 

Hours

Days

• 8hr

• Evenings

• 10hr

Nights

• 12hr

Weekends and Holidays?
Rotating days off/Set Days?





#### Working Long Hours



Shift workers work about 400 hours more per year than Monday-Friday workers.

- Cornell University



### Voluntary Overtime



- Signing up for pre-planned available shifts.
- Weighing extra money vs. family/personal time.
- Keeping track of your schedule.
- Can you handle it? Is it too much?
  - Taking too much OT and not factoring in mandatory possibilities.



#### **Mandatory Overtime**

- From Home?
- Held Over?
- Timing issues
- Never convenient

#### **Root Causes**

- Short Staffingmanagement rights
- Injury/illness of employees
- Cover for Vacations



#### Lack of Sleep

\*Being awake for 18 hours straight makes you drive like you have a blood alcohol level of .05 (.08 is considered drunk). If you have been awake a full 24 hours and drive it's like you have a blood alcohol level of .10



\*Sleepfoundation.org



#### Sleep

Circadian Rhythm- The Body's Internal Clock

Body Rhythms are motivated by...

- -Internal Cues
- -External Cues

....which are synchronized to achieve a balance within the body.

A well balanced, synchronized human will....

....sleep at night and

....be active during the day.



### Circadian Rhythm

• Internal Rhythms will also be in balance so that...

...body temperatures

...and hormonal levels

rise and fall at appropriate times throughout the 24hr cycle, in sync with the external cues.



# Circadian Rhythm - Out Of Balance-



- When out of balance, there is a confusion of signals to the part of the brain that triggers circadian responses
- When work hours keep people in a constant state of imbalance, it is impossible for the rhythms to get resynchronized for numerous body functions involved.



### **Example of Circadian Rhythm**

- Body Temperature drops to its lowest point around 4AM, then rises slowly again at about 6AM...
- ...this affects performance, activity and alertness as they reach a low point from 4-6 AM
- ...is the most difficult time to stay awake and alert.



#### Circadian Rhythm

• Once disrupted, the body tries to adapt by re-synchronizing all the affected functions.

But, different systems take different amounts of time to reach the new rhythm- the longest is about 3 weeks for the liver function and bone repair to catch up with the rest of the body.

\*If the cycle is disrupted within the 3-week period, the body needs to adjust again.

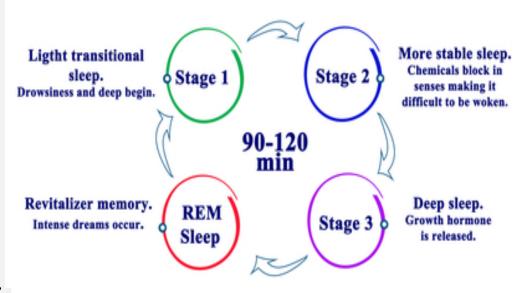


#### **REM SLEEP**

A kind of sleep that occurs at intervals during the night and is characterized by rapid eye movements, more dreaming an bodily movement and faster pulse and breathing.

\*Provides energy to the brain and body, supports daytime performance.

#### **Sleep Cycle Stages**





#### A Sleep Debt is Never Paid Up

• Most believe that they can make up for lost sleep over days off, however that is a <u>myth</u>.

• It is more about the quality of sleep rather than the extra quantity.- Cornell University





#### Sleep Deprivation Can Reduce...

- \*Concentration
- \*Memory
- \*Handling complex tasks
- \*Logical thinking
- \*Critical thinking
- \*Decision Making skills
- \*Creativity
- \*Motor Skills and coordination
- \*Analysis of new information





#### What is Cortisol?

- Cortisol is a steroid hormone that
- helps control blood sugar levels,
- regulate metabolism,
- reduce inflammation
- assists in memory formation.
- It has a controlling effect on salt and water balance and helps control blood pressure.
- It also helps the body respond to stress.
- Often called the "stress hormone".



#### Signs of High Cortisol Levels

- Irritability
- Mood Swings
- Weight Gain
- A Puffy Flush Face
- Higher Susceptibility to Infections
- High Blood Pressure
- Increased Anxiety
- Acne & Other Skin Changes
- Excessive Thirst





#### **How to Cope with Shift Work**

- Put YOURSELF first, take your breaks!
- Make sleep a priority. (Avoid the temptation to stay up).
- Take advantage of wellness benefits.
- Manage your Leave and plan your vacations.
- Devote time daily to exercise.
- Limit caffeine and sugar.



#### **How to Cope with Shift Work**

- Stay dedicated to finding a good work/life balance.
- Communicate your schedule with your family and friends.
- Prep meals for the week ahead, avoid fast food.
- Prep your bedroom with room darkening shades/fan.
- Avoid broken sleep.



#### How Can Activists Help?

- Keep track of overtime levels-specifically mandates.
- Hold management accountable for contract language rules/regulations regarding overtime.
- Evaluate your contract...work with your LRS to correct bad/unfair policies and procedures.
- Encourage members to seek help if shift work is negatively affecting their lives.



#### How Can Activists Help?

- Encourage management to fill positions wherever possible.
- See that management is keeping track of lone workers at night. (WPV law)
- Take a look at SH-900/OSHA 300 logs and look for patterns.
- Listen to the members-how can everyone improve conditions.



## -Questions/Comments???